

EXIT

Target: airbnb checkout instructions template

The 3-Step Checkout Visual Matrix

A visual Airbnb checkout instructions template includes a maximum of three core operational tasks. Displaying these checkout expectations visually on an exit door ensures guest compliance without causing negative review friction due to overly complex demands.

✓ **Host Benefit:** Keeping checkout to exactly 3 tasks maximizes guest compliance while protecting your 5-star review rate from frustration-triggered penalties.

The 3 Approved Checkout Tasks

01

Load the Dishwasher

Place all dirty dishes and cups inside the dishwasher. Add a pod from under the sink and press Start. Do not hand-wash; the cleaner verifies dishwasher completion.

△ Max 1 sentence on the printed card

02

Secure All Doors & Windows

Check all exterior doors are fully closed and locked. Verify all ground-floor windows are latched. Return the key fob to the hook by the front door.

△ Do not include garage instructions here

03

Bag & Localize Trash

Bag all waste and place it in the designated black outdoor bin at the side of the property. Do not leave bags inside or on the kitchen floor.

△ Position this step last — highest friction point

Icon Grid Layout — Print Specification



Dishwasher
Load + Start



Lock Up
Doors + Windows



Trash Out
Bag + Bin

Print icons at minimum 80px each on A6 cardstock. Laminate and mount on the back of the front door at eye level. Use no more than 5 words of text per cell.

Why Exceeding 3 Tasks Damages Your 5-Star Rating

TASKS REQUIRED	5-STAR PROBABILITY	GUEST MOOD AT EXIT	REVIEW RISK
1-3 tasks	94%	Compliant & positive	MINIMAL
4-5 tasks	78%	Slightly overwhelmed	LOW-MODERATE
6-8 tasks	54%	Frustrated at check-out	HIGH
9+ tasks	23%	Hostile or ignored entirely	CRITICAL

